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15	San Franc	risco Division
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17	LAWRENCE TORLIATT, ) on behalf of himself and )	Case No. 3:19-cv-04303-WHO
18	all others similarly situated,	
19	Plaintiff,	GEGOND AMENDED
20	v. )	SECOND AMENDED CONSOLIDATED CLASS
21	OCWEN LOAN SERVICING, LLC,	ACTION COMPLAINT
22	Defendant.	CLASS ACTION DEMAND FOR JURY TRIAL
23	Detendant.	
24	)	Leave to File Granted April 17, 2020 ECF No. 49
25	)	
26	CONSOLIDATED WITH:	
27	Lawrence Torliatt v. PHH Mortgage Corp., ) Case No. 3:19-cv-04356-WHO	
28	)	
	SECOND AMENDED CONSOLIDATED CLASS ACTIO Page 1 of 22	N COMPLAINT CASE No.: 3:19-cv-04303-WHO

Plaintiff, LAWRENCE TORLIATT, on behalf of himself and all others similarly situated, alleges that Defendants Ocwen Loan Servicing, LLC ("Ocwen") and PHH Mortgage Corporation ("PHH") (collectively, "Defendants") violated the Rosenthal Fair Debt Collection Practices Act ("Rosenthal Act"), breached their contracts with borrowers, and that PHH violated the Fair Debt Collection Practices Act, 15 U.S.C. §1692f and §1692e ("FDCPA"), as described more fully below.

- 1. Many borrowers in California struggle enough to make their regular mortgage payments without getting charged extra, illegal fees when they try to pay by phone or online ("Pay-to-Pay fees"). Federal and state debt collection laws strictly prohibit any such charges unless expressly agreed to by the borrower in the agreement creating the obligation. But Payto-Pay fees are found nowhere in any standard deed of trust.
- 2. Here, Defendants pay Western Union to process Pay-to-Pay transactions at a cost of about \$0.40 each. Despite this low cost, Defendants charge homeowners a \$5.00 to \$20.00 Pay-to-Pay fee for each online or pay-by-phone mortgage payment transaction, pocketing the difference as profit.
- 3. Defendants service mortgages on behalf of mortgage loan investors and other servicers throughout the United States, including California. According to Defendant's public filings with the Securities Exchange Commission, they service 1,419,943 loans nationwide with unpaid principal balances exceeding \$214 Billion. Servicing primarily involves the collection of principal and interest payments from borrowers, as well as the management of loans that are delinquent or in foreclosure or bankruptcy, and other related activities, on behalf of mortgage loan investors and other servicers. Defendants collect payments owed to third parties on hundreds of thousands of loans in California and over a million loans nationwide.

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<sup>&</sup>lt;sup>1</sup> https://sec.report/Document/0001628280-20-002312/ at 5.

<sup>&</sup>lt;sup>2</sup> *Id. See also*, Exhibit A (Deed of Trust at ¶ 20 (Loan Servicer is an entity "that collects Periodic Payments due under the Note and this Security Instrument and performs other mortgage loan servicing obligations under the Note, this Security Instrument, and Applicable Law.").

- 4. Ocwen has already been sued under the FDCPA for collecting Pay-to-Pay fees in an Alabama federal court (the "Alabama action"), and it agreed to pay \$9.7 million to settle those claims. Yet Ocwen continues to charge the fees nationwide and in California. In doing so, Ocwen takes advantage of homeowners and breaches the terms of its own agreements.
- 5. In October 2018, Ocwen acquired PHH. Since that time, Ocwen has transferred the servicing of its loan portfolio, including Plaintiff's loan, to PHH. In servicing Plaintiff's and other borrowers' loans, PHH has continued the illegal practice of collecting excessive and unauthorized Pay-to-Pay fees.
- 6. Defendants have long known Pay-to-Pay fees are illegal, but charge them anyway, violating the FDCPA and Rosenthal Act, and violating their mortgage contract by charging fees not expressly allowed under the uniform contractual obligations contained in standard form mortgage loan agreements.

#### JURISDICTION AND VENUE

- 7. This Court has personal jurisdiction over Ocwen because it conducts business in California and commits torts in California, as described in this Second Amended Consolidated Class Action Complaint.
- 8. This Court has personal jurisdiction over PHH because it conducts business in California and commits torts in California, as described in this Consolidated Class Action Complaint.
- 9. The Court has jurisdiction under 28 U.S.C. § 1332(d)(2). The parties to this action are minimally diverse. Moreover, the amount in controversy, exclusive of costs and interests, exceeds \$5,000,000.00.
- 10. Defendants, individually and collectively during the class period, are two of the largest mortgage servicers in the nation and service millions of residential mortgages, including mortgages given by borrowers in California. In the Alabama action, Ocwen collected from class members more than \$32,000,000.00 in Pay-to-Pay fees during a period of four and a half years. The class there included only the subset of borrowers whose loans were in default when Ocwen began servicing them. Here, the Rosenthal Act has no such acquired-in-default

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limitation. To be conservative, multiplying that damages figure by California's twelve percent of the U.S. population, the damages at issue here amount to approximately \$4,000,000.00, exclusive of the value of the injunction Plaintiff seeks to stop the practice and attorneys' fees. Thus, the amount in controversy exceeds \$5,000,000.00.

11. Venue is proper because this is where the cause of action accrued.

#### **PARTIES**

- 12. Plaintiff Lawrence Torliatt is a natural person residing in California who has a mortgage loan that was serviced by Ocwen on his home located in California.
- 13. Defendant Ocwen Loan Servicing, LLC is a corporation with a principal place of business in West Palm Beach, Florida. Defendant is one of the nation's leading specialty loan servicing companies.
- 14. Defendant PHH Mortgage Corporation is a corporation with a principal place of business in Mount Laurel, New Jersey. Defendant is one of the nation's leading specialty loan servicing companies.

#### APPLICABLE LAW

#### **FDCPA**

- 15. The purpose of the FDCPA is "to eliminate abusive debt collection practices . . . and to promote consistent State action to protect consumers against debt collection abuses." 15 U.S.C. § 1692.
- 16. The FDCPA prohibits debt collectors from using "any false, deceptive, or misleading representation or means in connection with the collection of any debt," which includes the false representation of "the character, amount, or legal status of any debt." *Id.* § 1692e.
- 17. The FDCPA also prohibits debt collectors from "unfair or unconscionable means to collect or attempt to collect any debt," including "[t]he collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law." *Id.* § 1692f(1).

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- 18. The FDCPA creates a private right of action under 15 U.S.C. § 1692k.
- 19. The FDCPA defines "consumer" as "any natural person obligated or allegedly obligated to pay any debt." Id. § 1692a(3).
- 20. The FDCPA defines "debt collector" as "any person who uses . . . any business the principal purpose of which is the collection of any debts, or who regularly collects or attempts to collect . . . debt owed . . . or asserted to be owed or due another." *Id.* § 1692a(6).
- 21. The FDCPA contains an exclusion from the term "debt collector" for "any person collecting or attempting to collect any debt owed or due or asserted to be owed or due another to the extent such activity:... (iii) concerns a debt which was not in default at the time it was obtained by such person." Id (emphasis added).
- 22. The FDCPA defines communication as "conveying of information regarding a debt directly or indirectly to any person through any medium." *Id.* § 1692a(2).
- 23. The FDCPA defines "debt" as "any obligation or alleged obligation of a consumer to pay money arising out of a transaction . . . [that] are primarily for personal, family, or household purposes." *Id.* § 1692a(5).

#### **ROSENTHAL ACT**

- 24. The Rosenthal Act is "a remedial statute [that] should be interpreted broadly in order to effectuate its purpose." See People ex rel. Lungren v. Superior Court, 14 Cal. 4th 294, 313, 58 Cal. Rptr. 2d 855, 926 P.2d 1042 (Cal. 1996) ("[C]ivil statutes for the protection of the public are, generally, broadly construed in favor of that protective purpose."); Komarova v. National Credit Acceptance, Inc., 95 Cal. Rptr. 3d 880, 892, 175 Cal. App. 4th 324, 340 (Cal. Ct. App. 2009).
- 25. The Rosenthal Act defines "debt collector" as "any person who, in the ordinary course of business, regularly, on behalf of himself or herself or others, engages in debt collection." Cal. Civ. Code § 1788.2(c).
- 26. The Rosenthal Act defines a "consumer debt" as "money, property or their equivalent, due or owing or alleged to be due or owing from a natural person by reason of a consumer credit transaction." Cal. Civ. Code § 1788.2(f).

- 27. The Rosenthal Act defines "consumer credit transaction" as "a transaction between a natural person and another person in which property, services or money is acquired on credit by that natural person from such other person primarily for personal, family, or household purposes." Cal. Civ. Code § 1788.2(e).
- 28. The Rosenthal Act makes it illegal for any entity covered by it to engage in certain conduct prohibited by the FDCPA, including the conduct prohibited in Section 1692f(1). Cal. Civ. Code § 1788.17. By engaging in conduct prohibited by the FDCPA, Defendants violated the Rosenthal Act.
- 29. Moreover, the Rosenthal Act prohibits "(b) Collecting or attempting to collect from the debtor the whole or any part of the debt collector's fee or charge for services rendered, or other expense incurred by the debt collector in the collection of the consumer debt, except as permitted by law." Cal. Civ. Code § 1788.14.
- 30. The Rosenthal Act also makes it illegal to represent that consumer debt "may be increased by the addition of . . . charges if, in fact, such fees and charges may not be legally added to the existing obligation." Cal. Civ. Code § 1788.13(e).

#### **FACTUAL ALLEGATIONS**

- 31. On or around December 15, 2005, Mr. Torliatt purchased a home in Sonoma County, California, with a mortgage loan from Argent Mortgage Company, LLC ("Argent").
- 32. Mr. Torliatt's mortgage is owed to Argent and was serviced by Fannie Mae and sub-serviced by Ocwen Loan Servicing, LLC.
  - Mr. Torliatt's Ocwen loan number is #####8324. 33.
- 34. Since November 2018, Mr. Torliatt has made mortgage payments online through his bank account, with both Ocwen and PHH collecting these payments on behalf of Argent as the lender.
- 35. Ocwen collected from Mr. Torliatt \$7.50 for internet payments, including payments made on 11/12/2018, 12/11,2018, 1/12/2019, 2/13/2019, and 3/13/2019. (ECF No.

- 24-1, at 50.)<sup>3</sup> Mr. Torliatt's monthly payments are each due on the first of the month. (*Id.*, at 7,  $\P$  3.)
  - 36. Mr. Torliatt's Deed of Trust does not authorize a fee to make a payment online.
- 37. On or about April 16, 2019, Mr. Torliatt was notified by PHH that the servicing of his mortgage was transferred from Ocwen to PHH on April 11, 2019. (*See* Notice of Servicing Transfer, ECF No. 24-1, at 28–39.)
- 38. The Notice of Servicing Transfer included an "FDCPA Validation of Debt" which stated that as of 4/11/19, Mr. Torliatt owed: \$530 in late charges, \$2,545.52 in Collection Costs, and \$1,648.46 in Escrow Advances, for a "Total Unpaid Debt" of \$4,729. (*Id.*, at 34.)
- 39. Under the terms of Mr. Torliatt's Deed of Trust, collection costs may only be charged in connection with Mr. Torliatt's default. Exhibit A, ¶ 9.
- 40. The FDCPA Validation of Debt states: "This communication is from a debt collector attempting to collect a debt; any information obtained will be used for that purpose." (*Id.*, at 53.) This language is required by the FDCPA in all debt collector communications with debtors. 15 U.S. Code § 1692e(11).
- 41. Mr. Torliatt's monthly statements show that much of the Unpaid Debt listed in his FDCPA Validation of Debt is the result of collection charges imposed in October and November of 2018, totaling approximately \$1,348.52. (Exhibit B, 11/13/2018 Monthly Statement.) These charges included fees for "Notice of Default Recording," "Appt. of Substitute Trustee," "FC Thru Complaint," and "Statutory Mailings." (*Id.*) Again, according to Mr. Torliatt's Deed of Trust, these are fees that can only be charged in connection with Mr. Torliatt's default. Exhibit A, ¶ 9.
- 42. Monthly statements in the months that follow the 11/13/18 statement show that these charges, fees, and advances remained "Past Due" from November 13, 2018 until at least through May 13, 2019, a date after PHH had begun servicing Mr. Torliatt's mortgage on April

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<sup>&</sup>lt;sup>3</sup> Pinpoint citations to the record refer to the page number stamped at the top of each page by the CM/ECF system.

- 11, 2019. *See* Exhibit B, Monthly Statements for December 2018 through April 2019; and ECF No. 24-1 at 45, Monthly Statement dated May 13, 2019.
- 43. Thus, as of 4/11/2019, when the servicing of Mr. Torliatt's loan was transferred to PHH, PHH had treated Mr. Torliatt's loan as past due and delinquent.
- 44. According to Mr. Torliatt's April 8, 2019 statement he had Past Due Payment Amounts of \$5,115.98, plus Regular Payment of \$2,034.96 for a total Unpaid Amount of \$7,150.94.
- 45. The first statement Mr. Torliatt received from PHH, dated May 13, 2019 reflected that he then owed PHH past due late charges, shortages and other fees of \$2,545.52, as well as his regular mortgage payment for a total of \$5,115.98. This is the amount of Mr. Torliatt's previous balance with Ocwen less a monthly mortgage payment paid on April 11, 2019.
- 46. Mr. Torliatt's Note states that he is obligated to make payments on the first day of each month. (ECF No. 24-1, at 7,  $\P$  3.) The Note further states under the heading "Default": "If I do not pay the full amount of monthly payment on the date it is due, I will be in default." (*Id.*, at 29,  $\P$ 7(B).)
- 47. Mr. Torliatt's Deed of Trust states "[a]ny amounts disbursed by Lender under this Section 9 shall become additional debt of Borrower secured by this Security Instrument. . . . and shall be payable, with such interest, upon notice from Lender to Borrower requesting payment." Exhibit A, ¶ 9.
- 48. Before transferring the servicing of Mr. Torliatt's loan to PHH, Ocwen requested payment each month of amounts it had advanced Mr. Torliatt, as well as previously accrued late fees and collection costs.
  - 49. PHH continued these requests when it began servicing Mr. Torliatt's mortgage.
- 50. Thus, at the time PHH acquired the servicing rights to Mr. Torliatt's loan, he was in default, as defined by his note and mortgage.
- 51. PHH collected from Mr. Torliatt \$7.50 for internet payments, including payments made on 4/11/2019, 5/13/2019, 6/13/2019, and 7/15/2019. (ECF No. 24-1, at 50.)

- 52. Since beginning the servicing of his loan in April 2019, PHH has continued to charge Mr. Torliatt fees of \$7.50 for making his mortgage payments online.
- 53. Defendants, as servicers, regularly collect or attempt to collect, directly or indirectly, debts owed or asserted to be owed or due another. Defendants collect debts on behalf of mortgage loan investors, and other servicers. *See* ¶ 3, *supra*. Neither Defendant is or was the holder or investor of Mr. Torliatt's mortgage.
- 54. According to the FDCPA Validation of Debt letter PHH sent to Mr. Torliatt on or about April 16, 2019, PHH Mortgage Services is the servicer of his account "for ('Creditor') ARSI 2006-W2." (ECF No. 24-1, at 34.) On Information and belief, ARSI 2006-W2 is Argent Mortgage Company, LLC, the originator of Mr. Torliatt's loan, or an affiliated entity.
- 55. With respect to loans acquired in default, mortgage servicers are debt collectors under the FDCPA if they regularly collect debts owed another. *See e.g. Randall v. Ditech Financial, LLC*, 233 Cal.Rptr.3d 271, 276, 23 Cal.App.5th 804, 810 (Cal.App. 4 Dist. 2018) (mortgage servicer who regularly collects debts on behalf of others, and who began servicing the plaintiff's mortgage after the loan was in default was a debt collector under the FDCPA; denying motion to dismiss where complaint alleged Ditech collects debts on behalf of others, and began servicing plaintiff's loan when it was in default); *Babadjanian v. Deutsche Bank National Trust Company*, 2010 WL 11549894, at \*5 (C.D. Cal. Nov. 12, 2010).
- 56. PHH is a debt collector under the FDCPA because it regularly collects debts on behalf of others and acquired the servicing rights to debts, including Plaintiff's, when it considered those debts to be in default.
- 57. Defendants contract with Western Union to process all of their online and automated phone payment transactions ("Pay-to-Pay Transactions"). The cost to Defendants under the contract depends on the monthly volume of Pay-to-Pay Transactions processed by Western Union. Given the volume of Pay-to-Pay Transactions, the actual cost that Defendants pays Western Union to process Pay-to-Pay Transactions is about \$0.20 to \$0.40 per transaction.

- 58. Defendants' demands for payment of Pay-to-Pay fees is a breach of the Deed of Trust, which does not delineate Pay-to-Pay fees as one of the charges that the lender, or loan servicer acting on behalf of the lender, may charge. There is no provision in the mortgage that allows Defendants to collect Pay-to-Pay fees.
- Paragraph 14 of the Deed of Trust: "Lender may not charge fees that are expressly prohibited by this Security Instrument or by Applicable Law." Exhibit A, ¶ 14. The Agreement defines "Applicable Law" in Paragraph I as "all controlling applicable federal, state, and local statutes, regulations, ordinances and administrative rules and orders (that have the effect of law) as well as all applicable final, non-appealable judicial opinions." *Id.*, ¶ (I). Moreover, "[t]his Security Instrument shall be governed by Federal law and the law of the jurisdiction in which the Property is located." *Id.*, ¶ 16. Federal debt collection law prohibits the collection of any amount incidental to the principle obligation unless that amount is *expressly* stated in the loan agreement. *See* 15 U.S.C. § 1692f(1) (making unlawful the "collection of any amount (including any interest, fee, charge or expense incidental to the principal obligation) **unless** such amount is expressly authorized by the agreement creating the debt or permitted by law." (emphasis added).
- 60. Ocwen's collection of Pay-to-Pay fees violated the Rosenthal Act. PHH's collection of Pay-to-Pay fees violated both the Rosenthal Act and the FDCPA.
- 61. Further, Fannie Mae's servicing guidelines, which Defendants must follow when sub-servicing Fannie Mae loans, do not allow the collection of any fees on routine borrower collections, including the Pay-to-Pay fees charged by Defendants. *See* Fannie Mae Servicing Guide A2-3-05 ("The servicer is not authorized to charge the borrower fees relating to the following activities: facilitating routine borrower collections.").
- 62. By charging the Pay-to-Pay fees, Ocwen has breached the "Uniform Covenants" contained in Paragraphs 14 and 16 of Plaintiff's uniform deed of trust on a class-wide basis.
- 63. Prior to filing this Complaint, Mr. Torliatt made a written pre-suit demand upon Defendants.

64. Defendants were given a reasonable opportunity to cure their breaches described herein but failed to do so.

#### CLASS REPRESENTATION ALLEGATIONS

65. Plaintiff LAWRENCE TORLIATT, brings this action under Fed. R. Civ. P. 23(b)(3) on behalf of the following classes of persons, subject to modification after discovery and case development:

#### The California Class:

All persons with a California address who paid a fee to Ocwen and/or PHH for making a loan payment by telephone, IVR, or the internet during the applicable statutes of limitations for Plaintiff's non-FDCPA claims through the date a class is certified.

#### The Nationwide Class:

All persons who were borrowers on residential mortgage loans that were not owned by PHH and to which PHH acquired servicing rights when such loans were in default on their loan payment obligations, and paid a fee to PHH for making a loan payment by telephone, IVR, or the internet, during the applicable statutes of limitations for Plaintiff's FDCPA claim through the date a class is certified.

- 66. Class members are identifiable through Defendants' records and payment databases.
- 67. Excluded from the Classes are any class members who did not opt-out of the class action settlement in *McWhorter et al. v. Ocwen Loan Servicing, LLC*, Case No. 2:15-cv-01831 (N.D. Ala.); the Defendants; any entities in which Defendants have a controlling interest; Defendants' agents and employees; and any Judge to whom this action is assigned and any member of such Judge's staff and immediate family.
  - 68. Plaintiff proposes that he serve as representative of the Classes.
- 69. Plaintiff and members of the Classes have all been harmed by the actions of Defendants.

- 70. Numerosity is satisfied. According to Defendants' servicing records there are likely thousands of members of the classes. Individual joinder of these persons is impracticable.
- 71. There are questions of law and fact common to Plaintiff and to the Classes, including, but not limited to:
  - a. Whether Ocwen and PHH violated the Rosenthal Act by charging Pay-to-Pay
    fees to members of the California Class that were not expressly authorized by
    contract or permitted by law;
  - b. Whether Ocwen and PHH violated the unlawful prong of the California Unfair Practices Act (Cal. Bus. & Prof. Code § 17000 et. seq.) by charging Pay-to-Pay fees to members of the California Class in violation of the Rosenthal Act;
  - c. Whether PHH violated the FDCPA by charging Pay-to-Pay fees to Plaintiff and members of the Nationwide Class that were not expressly authorized by contract or permitted by law;
  - d. Whether Ocwen and PHH breached their Deeds of Trust by charging Pay-to-Pay fees to members of the California Class;
  - e. Whether Ocwen and PHH violated Fannie Mae's servicing guidelines as a subservicer by charging Pay-to-Pay fees to members of the California Class;
  - f. Whether Ocwen's and PHH's cost of Pay-to-Pay transactions under its contract with Western Union is less than the amount it charged Plaintiff and members of the Classes for Pay-to-Pay fees;
  - g. Whether Plaintiff and members of the Classes are entitled to actual and/or statutory damages as a result of Defendants' actions;
  - h. Whether Plaintiff and members of the California Class are entitled to an injunction prohibiting Defendants from collecting and attempting to collect Payto-Pay fees; and
  - Whether Plaintiff and members of the Classes are entitled to attorney's fees and costs.

- 72. Plaintiff's claims are typical of the claims of members of the Classes. Ocwen and PHH charged Plaintiff Pay-to-Pay fees in the same manner as the class members. Ocwen and PHH entered into a contract with Western Union to process the Plaintiff's and class members' Pay-to-Pay Transactions. Plaintiff and class members entered into uniform covenants in their Deeds of Trust that prohibit Pay-to-Pay charges. Alternatively, if Ocwen and PHH are allowed under the Deeds of Trust to charge Pay-to-Pay fees as a default-related fee, such amount is capped for Plaintiff and class members at the actual amounts disbursed by Ocwen or PHH to Western Union for the Pay-to-Pay Transactions, approximately \$0.20 to \$0.40 under Defendants' contracts with Western Union.
- 73. Plaintiff is an adequate representative of the Classes because his interests do not conflict with the interests of members of the Classes, and he will fairly and adequately protect the interests of members of the Classes. Plaintiff has taken actions before filing this complaint, by hiring skilled and experienced counsel, and by making a pre-suit demand on behalf of class members to protect the interests of the Classes.
- 74. Plaintiff has hired counsel that is skilled and experienced in class actions and is adequate class counsel capable of protecting the interests of the Classes.
- 75. Common questions of law and fact predominate over questions affecting only individual class members, and a class action is the superior method for fair and efficient adjudication of this controversy.
- 76. The likelihood that individual members of the Classes will prosecute separate actions is remote due to the time and expense necessary to conduct such litigation.

## COUNT I AS TO DEFENDANTS' VIOLATIONS OF THE ROSENTHAL ACT CAL. CIV. CODE §§ 1788 et seq

#### (By Mr. Torliatt on behalf of California Class)

- 77. The Rosenthal Act applies to Defendants because they regularly engage in debt collection within California. Cal. Civ. Code § 1788.2(c).
- 78. Mr. Torliatt purchased his home by residential mortgage for personal, family or household use and is a person who incurred a consumer debt. Cal. Civ. Code § 1788.2(e), (f).

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- 79. Plaintiff's mortgage was at all relevant times due and owing, for the reasons stated above
- 80. By collecting Pay-to-Pay fees from Plaintiff and members of the California Class, Defendants collected an amount incidental to the principal obligation without the amount being expressly stated in the underlying loan agreement or permitted by law, conduct that is prohibited by Section 1692f(1) of the FDCPA.
- 81. The Rosenthal Act makes it illegal for any entity covered by it to engage in conduct prohibited by the FDCPA. Cal. Civ. Code § 1788.17. By engaging in conduct prohibited by the FDCPA, Defendants violated the Rosenthal Act.
- 82. Moreover, by collecting and attempting to collect Pay-to-Pay fees that were not otherwise permitted by law from Plaintiff and class members, Defendants violated the Rosenthal Act's prohibition against "(b) Collecting or attempting to collect from the debtor the whole or any part of the debt collector's fee or charge for services rendered, or other expense incurred by the debt collector in the collection of the consumer debt, except as permitted by law." Cal. Civ. Code § 1788.14.
- 83. By assessing Pay-to-Pay fees, Defendants represented to Plaintiff and members of the California Class that their debts may be increased by the addition of the Pay-to-Pay fees, even though Pay-to-Pay fees may not be legally added to the existing obligation. These representations violated the Rosenthal Act's prohibition against representing that a consumer debt "may be increased by the addition of . . . charges if, in fact, such fees and charges may not be legally added to the existing obligation." Cal. Civ. Code § 1788.13(e).
- 84. Defendants assessed the Pay-to-Pay fees against Plaintiff and members of the California Class knowingly and/or willfully. Ocwen has already been sued and settled a similar action, and as an assignee of the Plaintiff's and California Class members' loans is bound with knowledge of the underlying mortgage loan agreements' terms, and has collected these amounts hundreds of thousands of times from class members in a scheme that cannot be accidental.

- 85. Ocwen violated the Rosenthal Act because it retains for itself a portion of the Pay-to-Pay fees it collects from California borrowers.
- 86. As a result of each and every violation of the Rosenthal Act, Plaintiff and members of the California Class are entitled to recover from Defendants any actual damages pursuant to Cal. Civ. Code § 1788.30(a), statutory damages for a knowing or willful violation in the amount up to \$1,000 pursuant to California Civil Code § 1788.30(b), and reasonable attorney's fees and costs pursuant to California Civil Code § 1788.30(c).

# COUNT II AS TO PHH'S VIOLATION OF THE FAIR DEBT COLLECTION PRACTICES ACT §§ 1692e, 1692f (By Mr. Torliatt on behalf of the Nationwide Class)

- 87. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3) because he purchased a home in California by mortgage primarily for personal, family, or household use.
- 88. PHH is a "debt collector" as defined by 15 U.S.C. § 1692a(6) because as a servicer it regularly attempts to collect, and collects, amounts owed or asserted to be owed or due another. Also, PHH began servicing Plaintiff's mortgage while it was in default, according to the terms of Plaintiff's note and mortgage, so none of the exceptions under 15 U.S.C. § 1692a applies.
- 89. PHH is a "debt collector" as defined by 15 U.S.C. § 1692a(6) on Plaintiff's loan because every month, from April 11, 2019 to present, it collected Plaintiff's loan payments on behalf of Fannie Mae and Argent.
- 90. PHH violated 15 U.S.C. § 1692f when it collected Pay-to-Pay fees not owed and not expressly authorized by the agreement creating the debt and in excess of the amount disbursed, inuring a benefit to PHH.
- 91. PHH violated 15 U.S.C. § 1692e(2)(A) when it misrepresented the amount, character, and status of the Plaintiff's mortgage debt.
- 92. As a result of PHH's violation of 15 U.S.C. §§ 1692e–f, Plaintiff was harmed monetarily and is entitled to actual damages, plus statutory damages under 15 U.S.C. § 1692k, together with reasonable attorney's fees and costs.

As such they became parties to the Deed of Trust with Mr. Torliatt, by assignment from Argent and/or Fannie Mae (as sub-servicer).

- 101. Mr. Torliatt's Deed of Trust expressly obligates assignees to comply with the terms of the deed of trust. Under the heading "13. Joint and Several Liability; Co-signers; Successors and Assigns Bound," it states: "The covenants and agreements of this Security Instrument shall bind (except as provided in Section 20) and benefit the successors and assigns of Lender." Exhibit A at 12, ¶ 13.4
- 102. Defendants' demand for payment of Pay-to-Pay fees is a breach of the Deed of Trust, which does not mention Pay-to-Pay fees as one of the many charges that the lender, or loan servicer acting on behalf of the lender, may collect. There is simply no provision in the mortgage that allows Defendants to collect Pay-to-Pay fees.
- 103. Indeed, Defendants' demand for payment of Pay-to-Pay fees is a direct breach of Paragraph 16 of the Deed of Trust: "This Security Instrument shall be governed by Federal law and the law of the jurisdiction in which the Property is located." *See* Exhibit A, ¶ 16. Federal debt collection law prohibits the collection of any amount incidental to the principle obligation unless that amount is *expressly* stated in the loan agreement. *See* 15 U.S.C. § 1692f(1) (prohibiting the "collection of any amount (including any interest, fee, charge or expense incidental to the principal obligation) **unless such amount is expressly authorized by the agreement creating the debt or permitted by law.**" (emphasis added)). Ocwen's collection of Pay-to-Pay fees violated both the FDCPA and Rosenthal Act.
- 104. Defendants' demands for payment of Pay-to-Pay fees is a direct breach of Paragraph 14 of its Deed of Trust, "Uniform Covenants" section, stating that lender may not charge fees prohibited by "Applicable Law." The Agreement defines "Applicable Law" in Paragraph I as "all controlling applicable federal, state, and local statutes, regulations,

<sup>&</sup>lt;sup>4</sup> Section 20 provides that where "the Note is sold and thereafter the Loan is serviced by a Loan Servicer other than the purchaser of the Note, the mortgage loan servicing obligations to Borrower will remain with the Loan Servicer or be transferred to a successor Loan Servicer and are not assumed by the Note purchaser unless otherwise provided by the Note purchaser." In other words, the servicer is bound by the terms of the mortgage and owes contractual duties to the borrower.

ordinances and administrative rules and orders (that have the effect of law) as well as all applicable final, non-appealable judicial opinions." Exhibit A, ¶ 14. For Mr. Torliatt's loan, Applicable law includes the FDCPA as controlling federal law, and the Rosenthal Act as controlling state law.

- 105. By charging the Pay-to-Pay fees that are expressly prohibited by the Rosenthal Act, Ocwen has violated Paragraph 14 of Plaintiff's Deed of Trust.
- 106. By charging Pay-to-Pay fees that are expressly prohibited by FDCPA and Rosenthal Act, PHH has violated Paragraph 14 of Plaintiff's Deed of Trust.
- under section 14 of the Mortgage Agreement, those charges are preference and limited to those charged when the borrower is in default. Even if the Pay-to-Pay fees were default-related fees, which they are not, Defendants' demand for payment of Pay-to-Pay fees is a direct breach of Paragraph 9 of the Deed of Trust, "Protection of Lender's Interest in the Property and Rights Under This Security Instrument" section, stating that only "amounts *disbursed* by the lender under this Section 9 will become debt of the borrower." Exhibit A, ¶ 9 (emphasis added). Defendants collected more than the amount they disbursed to Western Union to process the Pay-to-Pay transactions.
- 108. Further, Fannie Mae's servicing guidelines, which Defendants must follow when sub-servicing Fannie Mae loans, prohibit the collection of any fees on routine borrower collections, including the Pay-to-Pay fees charged by Defendants. *See* Fannie Mae Servicing Guide A2-3-05 ("The servicer is not authorized to charge the borrower fees relating to the following activities: facilitating routine borrower collections.").
- 109. Because the "Governing Law" (¶16), "Protection of Lender's Interest in the Property and Rights Under This Security Instrument" (¶9), and "Applicable Law" (¶14) provisions are contained in the "Uniform Covenants" section, Ocwen has breached the contract on a class-wide basis.
- 110. Defendants' Uniform Covenants in its Deed of Trust prohibit fees not allowable under applicable law.

- 111. Fannie Mae's Servicing Guide, section A2-3-05, which must be adhered to by Defendants as the loan sub-servicer, prohibits all fees charged relating to routine borrower collections.
- 112. Defendants breached the contracts with Mr. Torliatt and members of the California Class when they charged Pay-to-Pay fees not agreed to in the Deed of Trust.
- 113. Alternatively, Defendants breached the contracts with Mr. Torliatt and members of the California Class when they charged Pay-to-Pay fees in excess of the amounts actually disbursed by Defendants to pay for the cost of the Pay-to-Pay Transactions.
- 114. Additionally, in every contract made in California, including Mr. Torliatt's Deed of Trust, there is an implied covenant of good faith and fair dealing.
- 115. One of the purposes of Mr. Torliatt's Deed of Trust is to inform him clearly of the fees that may be charged on his mortgage loan. Where the Deed of Trust is silent on a specific fee or amount, such as default-related fees, the Deed of Trust protects Mr. Torliatt by capping those fees to the amounts actually disbursed (Exhibit A,  $\P$  9), e.g. the actual cost of the fee.
- Defendants know the actual cost of Pay-to-Pay transactions is much less than the 116. amount of Pay-to-Pay fees Defendants collected from Mr. Torliatt and other California borrowers. Defendants intentionally failed to disclose the amount of their profit from Mr. Torliatt and other borrowers so that those borrowers will not challenge the imposition of Payto-Pay fees or threaten Defendants' profit center.
- 117. Defendants deliberately leveraged their superior position as Mr. Torliatt's loan servicer to create a profit center through the collection of Pay-to-Pay fees and in doing so, violated the implied covenant of good faith and fair dealing of the Deed of Trust. Mr. Torliatt and members of the California Class have been harmed by these breaches.

#### JURY DEMAND AND RESERVATION OF PUNITIVE DAMAGES

Plaintiff is entitled to and respectfully demands a trial by jury on all issues so 118. triable.

1	11	9.	Plaintiff reserves the right to a	mend his Second A	Amended Consolidated Class
2	Action Co	ompla	aint and add a claim for punitiv	e damages.	
3			RELIEF	REQUESTED	
4			WHEREFORE Mr. Torliatt	respectfully reque	ests this Court enter judgment
5	against D	efend	lants for all of the following:		
6	a.		That Mr. Torliatt and all mer	nbers of the Class	es be awarded actual damages,
7			including but not limited to a	ll fees improperly	charged and forgiveness of all
8			amounts not properly owed;		
9	b.		That Mr. Torliatt and members	s of the Classes be	awarded statutory damages;
10	c.		That Mr. Torliatt and member	rs of the Classes b	be awarded costs and attorney's
11			fees;		
12	d.		That the Court enter an order t	hat Defendants and	d its agents, or anyone acting on
13			its behalf, are immediately rest	trained from alterin	ng, deleting or destroying any
14			documents or records that coul	ld be used to identi	ify class members;
15	e.		That the Court issue an injunct	tion restraining De	fendants from future
16			collections, and attempted coll	ections, of Pay-to-	Pay fees;
17	f.		That the Court certify Mr. Tor	liatt's claims and a	ll other persons similarly
18			situated as class action claims	under Rule 23 of the	he Federal Rules of Civil
19			Procedure; and		
20	g.		Such other and further relief as	s the Court may de	em just and proper.
21	Data I. M	· 1	2020	/	
22	Dated: M	ay 1,	Ì		er (admitted pro hac vice)
23				llowther@cbplaw.o Hank Bates (SBN	
24				hbates@cbplaw.co	m (admitted pro hac vice)
25			1	rpulliam@cbplaw.	com
26			4	519 W. 7 <sup>th</sup> St.	& PULLIAM, PLLC
27				Little Rock, AR, 72 Fel. 501-312-8500	
28				Fax 501-312-8505	
	SECOND A	MENI	DED CONSOLIDATED CLASS ACTION	ON COMPLAINT	Case No.: 3:19-cv-04303-WHO

#### Case 3:19-cv-04303-WHO Document 50 Filed 05/01/20 Page 21 of 22

1 2 3 4	Don F. Livornese (State Bar No. 125,934) donl@ruyakcherian.com RUYAK CHERIAN LLP 222 N. Pacific Coast Highway, Suite 2000 El Segundo, CA 90245 Tel. 310-586-7689
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SECOND AMENDED CONSOLIDATED CLASS ACTION COMPLAINT CASE No.: 3:19-cv-04303-WHO
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#### **CERTIFICATE OF SERVICE**

I hereby certify that on May 1, 2020, I caused a copy of the foregoing to be electronically filed with the Clerk of Court using CM/ECF, which will send electronic notification to the parties and registered attorneys of record that the document has been filed and is available for viewing and downloading.

/s/ Lee Lowther

LEE LOWTHER

### **EXHIBIT** A

Recording Requested By:
Argent Mortgage Company, LLC

Return To:

Argent Mortgage Company, LLC P.O. Box 5047 Rolling Meadows, IL 60008

Prepared By: Argent Mortgage Company, LLC Tracy Justus
One City Boulevard West
Orange, CA 92868

-[Space Above This Line For Recording Data]-

#### DEED OF TRUST

#### **DEFINITIONS**

Words used in multiple sections of this document are defined below and other words are defined in Sections 3, 11, 13, 18, 20 and 21. Certain rules regarding the usage of words used in this document are also provided in Section 16.

- (A) "Security Instrument" means this document, which is dated December 14, 2005 together with all Riders to this document.
- (B) "Borrower" is LAWRENCE STEVEN TORLIATT, A Single Man

Borrower is the trustor under this Security Instrument.
(C) "Lender" is Argent Mortgage Company, LLC

Lender is a Limited Liability Company organized and existing under the laws of Delaware

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CALIFORNIA-Single Family-Fannie Mae/Freddie Mac UNIFORM INSTRUMENT

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initials:

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VMP MORTGAGE FORMS - (800)521-7291

Lender's address is 3 Park Plaza 10th Floor Irvine, CA 92614
Lender is the beneficiary under this Security Instrument.  (D) "Trustee" is Town and Country Title Services, Inc.
(E) "Note" means the promissory note signed by Borrower and dated December 14, 2005.  The Note states that Borrower owes Lender six hundred thirty thousand and 00/100  Dollars
(U.S. \$630,000.00 ) plus interest. Borrower has promised to pay this debt in regular Periodic Payments and to pay the debt in full not later than January 1, 2036 .  (F) "Property" means the property that is described below under the heading "Transfer of Rights in the Property."  (G) "Loan" means the debt evidenced by the Note, plus interest, any prepayment charges and late charges due under the Note, and all sums due under this Security Instrument, plus interest.  (H) "Riders" means all Riders to this Security Instrument that are executed by Borrower. The following Riders are to be executed by Borrower [check box as applicable]:
Adjustable Rate Rider Condominium Rider Second Home Rider Balloon Rider Planned Unit Development Rider 1-4 Family Rider VA Rider Biweekly Payment Rider Other(s) [specify]

- (I) "Applicable Law" means all controlling applicable federal, state and local statutes, regulations, ordinances and administrative rules and orders (that have the effect of law) as well as all applicable final, non-appealable judicial opinions.
- (J) "Community Association Dues, Fees, and Assessments" means all dues, fees, assessments and other charges that are imposed on Borrower or the Property by a condominium association, homeowners association or similar organization.
- (K) "Electronic Funds Transfer" means any transfer of funds, other than a transaction originated by check, draft, or similar paper instrument, which is initiated through an electronic terminal, telephonic instrument, computer, or magnetic tape so as to order, instruct, or authorize a financial institution to debit or credit an account. Such term includes, but is not limited to, point-of-sale transfers, automated teller machine transactions, transfers initiated by telephone, wire transfers, and automated clearinghouse transfers.
- (L) "Escrow Items" means those items that are described in Section 3.
- (M) "Miscellaneous Proceeds" means any compensation, settlement, award of damages, or proceeds paid by any third party (other than insurance proceeds paid under the coverages described in Section 5) for: (i) damage to, or destruction of, the Property; (ii) condemnation or other taking of all or any part of the Property; (iii) conveyance in lieu of condemnation; or (iv) misrepresentations of, or omissions as to, the value and/or condition of the Property.
- (N) "Mortgage Insurance" means insurance protecting Lender against the nonpayment of, or default on, the Loan.
- (O) "Periodic Payment" means the regularly scheduled amount due for (i) principal and interest under the Note, plus (ii) any amounts under Section 3 of this Security Instrument.
- (P) "RESPA" means the Real Estate Settlement Procedures Act (12 U.S.C. Section 2601 et seq.) and its implementing regulation, Regulation X (24 C.F.R. Part 3500), as they might be amended from time to time, or any additional or successor legislation or regulation that governs the same subject matter. As used in this Security Instrument, "RESPA" refers to all requirements and restrictions that are imposed in regard

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to a "federally related mortgage loan" even if the Loan does not qualify as a "federally related mortgage loan" under RESPA.

(Q) "Successor in Interest of Borrower" means any party that has taken title to the Property, whether or not that party has assumed Borrower's obligations under the Note and/or this Security Instrument.

#### TRANSFER OF RIGHTS IN THE PROPERTY

This Security Instrument secures to Lender: (i) the repayment of the Loan, and all renewals, extensions and modifications of the Note; and (ii) the performance of Borrower's covenants and agreements under this Security Instrument and the Note. For this purpose, Borrower irrevocably grants and conveys to Trustee, in trust, with power of sale, the following described property located in the County of SONOMA:

[Type of Recording Jurisdiction]

[Name of Recording Jurisdiction]

EXHIBIT A ATTACHED HERETO AND MADE A PART HEREOF:

Parcel ID Number: 008-433-017-000 966 MCNEAR AVENUE PETALUMA ("Property Address"):

which currently has the address of [Street]

[City], California 94952

[Zip Code]

TOGETHER WITH all the improvements now or hereafter erected on the property, and all easements, appurtenances, and fixtures now or hereafter a part of the property. All replacements and additions shall also be covered by this Security Instrument. All of the foregoing is referred to in this Security Instrument as the "Property."

BORROWER COVENANTS that Borrower is lawfully seised of the estate hereby conveyed and has the right to grant and convey the Property and that the Property is unencumbered, except for encumbrances of record. Borrower warrants and will defend generally the title to the Property against all claims and demands, subject to any encumbrances of record.

THIS SECURITY INSTRUMENT combines uniform covenants for national use and non-uniform covenants with limited variations by jurisdiction to constitute a uniform security instrument covering real property.

UNIFORM COVENANTS. Borrower and Lender covenant and agree as follows:

1. Payment of Principal, Interest, Escrow Items, Prepayment Charges, and Late Charges. Borrower shall pay when due the principal of, and interest on, the debt evidenced by the Note and any prepayment charges and late charges due under the Note. Borrower shall also pay funds for Escrow Items pursuant to Section 3. Payments due under the Note and this Security Instrument shall be made in U.S. 0091858514 - 9502

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currency. However, if any check or other instrument received by Lender as payment under the Note or this Security Instrument is returned to Lender unpaid, Lender may require that any or all subsequent payments due under the Note and this Security Instrument be made in one or more of the following forms, as selected by Lender: (a) cash; (b) money order; (c) certified check, bank check, treasurer's check or cashier's check, provided any such check is drawn upon an institution whose deposits are insured by a federal agency, instrumentality, or entity; or (d) Electronic Funds Transfer.

Payments are deemed received by Lender when received at the location designated in the Note or at such other location as may be designated by Lender in accordance with the notice provisions in Section 15. Lender may return any payment or partial payment if the payment or partial payments are insufficient to bring the Loan current. Lender may accept any payment or partial payment insufficient to bring the Loan current, without waiver of any rights hereunder or prejudice to its rights to refuse such payment or partial payments in the future, but Lender is not obligated to apply such payments at the time such payments are accepted. If each Periodic Payment is applied as of its scheduled due date, then Lender need not pay interest on unapplied funds. Lender may hold such unapplied funds until Borrower makes payment to bring the Loan current. If Borrower does not do so within a reasonable period of time, Lender shall either apply such funds or return them to Borrower. If not applied earlier, such funds will be applied to the outstanding principal balance under the Note immediately prior to foreclosure. No offset or claim which Borrower might have now or in the future against Lender shall relieve Borrower from making payments due under the Note and this Security Instrument or performing the covenants and agreements secured by this Security Instrument.

2. Application of Payments or Proceeds. Except as otherwise described in this Section 2, all payments accepted and applied by Lender shall be applied in the following order of priority: (a) interest due under the Note; (b) principal due under the Note; (c) amounts due under Section 3. Such payments shall be applied to each Periodic Payment in the order in which it became due. Any remaining amounts shall be applied first to late charges, second to any other amounts due under this Security Instrument, and then to reduce the principal balance of the Note.

If Lender receives a payment from Borrower for a delinquent Periodic Payment which includes a sufficient amount to pay any late charge due, the payment may be applied to the delinquent payment and the late charge. If more than one Periodic Payment is outstanding, Lender may apply any payment received from Borrower to the repayment of the Periodic Payments if, and to the extent that, each payment can be paid in full. To the extent that any excess exists after the payment is applied to the full payment of one or more Periodic Payments, such excess may be applied to any late charges due. Voluntary prepayments shall be applied first to any prepayment charges and then as described in the Note.

Any application of payments, insurance proceeds, or Miscellaneous Proceeds to principal due under the Note shall not extend or postpone the due date, or change the amount, of the Periodic Payments.

3. Funds for Escrow Items. Borrower shall pay to Lender on the day Periodic Payments are due under the Note, until the Note is paid in full, a sum (the "Funds") to provide for payment of amounts due for: (a) taxes and assessments and other items which can attain priority over this Security Instrument as a lien or encumbrance on the Property; (b) leasehold payments or ground rents on the Property, if any; (c) premiums for any and all insurance required by Lender under Section 5; and (d) Mortgage Insurance premiums, if any, or any sums payable by Borrower to Lender in lieu of the payment of Mortgage Insurance premiums in accordance with the provisions of Section 10. These items are called "Escrow Items." At origination or at any time during the term of the Loan, Lender may require that Community Association Dues, Fees, and Assessments, if any, be escrowed by Borrower, and such dues, fees and assessments shall be an Escrow Item. Borrower shall promptly furnish to Lender all notices of amounts to be paid under this Section. Borrower shall pay Lender the Funds for Escrow Items unless Lender waives Borrower's obligation to pay the Funds for any or all Escrow Items. Lender may waive Borrower's obligation to pay to Lender Funds for any or all Escrow Items at any time. Any such waiver may only be

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in writing. In the event of such waiver, Borrower shall pay directly, when and where payable, the amounts due for any Escrow Items for which payment of Funds has been waived by Lender and, if Lender requires, shall furnish to Lender receipts evidencing such payment within such time period as Lender may require. Borrower's obligation to make such payments and to provide receipts shall for all purposes be deemed to be a covenant and agreement contained in this Security Instrument, as the phrase "covenant and agreement" is used in Section 9. If Borrower is obligated to pay Escrow Items directly, pursuant to a waiver, and Borrower fails to pay the amount due for an Escrow Item, Lender may exercise its rights under Section 9 and pay such amount and Borrower shall then be obligated under Section 9 to repay to Lender any such amount. Lender may revoke the waiver as to any or all Escrow Items at any time by a notice given in accordance with Section 15 and, upon such revocation, Borrower shall pay to Lender all Funds, and in such amounts, that are then required under this Section 3.

Lender may, at any time, collect and hold Funds in an amount (a) sufficient to permit Lender to apply the Funds at the time specified under RESPA, and (b) not to exceed the maximum amount a lender can require under RESPA. Lender shall estimate the amount of Funds due on the basis of current data and reasonable estimates of expenditures of future Escrow Items or otherwise in accordance with Applicable Law.

The Funds shall be held in an institution whose deposits are insured by a federal agency, instrumentality, or entity (including Lender, if Lender is an institution whose deposits are so insured) or in any Federal Home Loan Bank. Lender shall apply the Funds to pay the Escrow Items no later than the time specified under RESPA. Lender shall not charge Borrower for holding and applying the Funds, annually analyzing the escrow account, or verifying the Escrow Items, unless Lender pays Borrower interest on the Funds and Applicable Law permits Lender to make such a charge. Unless an agreement is made in writing or Applicable Law requires interest to be paid on the Funds, Lender shall not be required to pay Borrower any interest or earnings on the Funds. Borrower and Lender can agree in writing, however, that interest shall be paid on the Funds. Lender shall give to Borrower, without charge, an annual accounting of the Funds as required by RESPA.

If there is a surplus of Funds held in escrow, as defined under RESPA, Lender shall account to Borrower for the excess funds in accordance with RESPA. If there is a shortage of Funds held in escrow, as defined under RESPA, Lender shall notify Borrower as required by RESPA, and Borrower shall pay to Lender the amount necessary to make up the shortage in accordance with RESPA, but in no more than 12 monthly payments. If there is a deficiency of Funds held in escrow, as defined under RESPA, Lender shall notify Borrower as required by RESPA, and Borrower shall pay to Lender the amount necessary to make up the deficiency in accordance with RESPA, but in no more than 12 monthly payments.

Upon payment in full of all sums secured by this Security Instrument, Lender shall promptly refund to Borrower any Funds held by Lender.

4. Charges; Liens. Borrower shall pay all taxes, assessments, charges, fines, and impositions attributable to the Property which can attain priority over this Security Instrument, leasehold payments or ground rents on the Property, if any, and Community Association Dues, Fees, and Assessments, if any. To the extent that these items are Escrow Items, Borrower shall pay them in the manner provided in Section 3.

Borrower shall promptly discharge any lien which has priority over this Security Instrument unless Borrower: (a) agrees in writing to the payment of the obligation secured by the lien in a manner acceptable to Lender, but only so long as Borrower is performing such agreement; (b) contests the lien in good faith by, or defends against enforcement of the lien in, legal proceedings which in Lender's opinion operate to prevent the enforcement of the lien while those proceedings are pending, but only until such proceedings are concluded; or (c) secures from the holder of the lien an agreement satisfactory to Lender subordinating the lien to this Security Instrument. If Lender determines that any part of the Property is subject to a lien which can attain priority over this Security Instrument, Lender may give Borrower a notice identifying the

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lien. Within 10 days of the date on which that notice is given, Borrower shall satisfy the lien or take one or more of the actions set forth above in this Section 4.

Lender may require Borrower to pay a one-time charge for a real estate tax verification and/or reporting service used by Lender in connection with this Loan.

5. Property Insurance. Borrower shall keep the improvements now existing or hereafter erected on the Property insured against loss by fire, hazards included within the term "extended coverage," and any other hazards including, but not limited to, earthquakes and floods, for which Lender requires insurance. This insurance shall be maintained in the amounts (including deductible levels) and for the periods that Lender requires. What Lender requires pursuant to the preceding sentences can change during the term of the Loan. The insurance carrier providing the insurance shall be chosen by Borrower subject to Lender's right to disapprove Borrower's choice, which right shall not be exercised unreasonably. Lender may require Borrower to pay, in connection with this Loan, either: (a) a one-time charge for flood zone determination, certification and tracking services; or (b) a one-time charge for flood zone determination and certification services and subsequent charges each time remappings or similar changes occur which reasonably might affect such determination or certification. Borrower shall also be responsible for the payment of any fees imposed by the Federal Emergency Management Agency in connection with the review of any flood zone determination resulting from an objection by Borrower.

If Borrower fails to maintain any of the coverages described above, Lender may obtain insurance coverage, at Lender's option and Borrower's expense. Lender is under no obligation to purchase any particular type or amount of coverage. Therefore, such coverage shall cover Lender, but might or might not protect Borrower, Borrower's equity in the Property, or the contents of the Property, against any risk, hazard or liability and might provide greater or lesser coverage than was previously in effect. Borrower acknowledges that the cost of the insurance coverage so obtained might significantly exceed the cost of insurance that Borrower could have obtained. Any amounts disbursed by Lender under this Section 5 shall become additional debt of Borrower secured by this Security Instrument. These amounts shall bear interest at the Note rate from the date of disbursement and shall be payable, with such interest, upon notice from Lender to Borrower requesting payment.

All insurance policies required by Lender and renewals of such policies shall be subject to Lender's right to disapprove such policies, shall include a standard mortgage clause, and shall name Lender as mortgagee and/or as an additional loss payee and Borrower further agrees to generally assign rights to insurance proceeds to the holder of the Note up to the amount of the outstanding loan balance. Lender shall have the right to hold the policies and renewal certificates. If Lender requires, Borrower shall promptly give to Lender all receipts of paid premiums and renewal notices. If Borrower obtains any form of insurance coverage, not otherwise required by Lender, for damage to, or destruction of, the Property, such policy shall include a standard mortgage clause and shall name Lender as mortgagee and/or as an additional loss payee and Borrower further agrees to generally assign rights to insurance proceeds to the holder of the Note up to the amount of the outstanding loan balance.

In the event of loss, Borrower shall give prompt notice to the insurance carrier and Lender. Lender may make proof of loss if not made promptly by Borrower. Unless Lender and Borrower otherwise agree in writing, any insurance proceeds, whether or not the underlying insurance was required by Lender, shall be applied to restoration or repair of the Property, if the restoration or repair is economically feasible and Lender's security is not lessened. During such repair and restoration period, Lender shall have the right to hold such insurance proceeds until Lender has had an opportunity to inspect such Property to ensure the work has been completed to Lender's satisfaction, provided that such inspection shall be undertaken promptly. Lender may disburse proceeds for the repairs and restoration in a single payment or in a series of progress payments as the work is completed. Unless an agreement is made in writing or Applicable Law requires interest to be paid on such insurance proceeds, Lender shall not be required to pay Borrower any interest or earnings on such proceeds. Fees for public adjusters, or other third parties, retained by Borrower shall not be paid out of the insurance proceeds and shall be the sole obligation of Borrower. If the restoration or repair is not economically feasible or Lender's security would be lessened, the insurance proceeds shall be applied to the sums secured by this Security Instrument, whether or not then due, with

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the excess, if any, paid to Borrower. Such insurance proceeds shall be applied in the order provided for in Section 2.

If Borrower abandons the Property, Lender may file, negotiate and settle any available insurance claim and related matters. If Borrower does not respond within 30 days to a notice from Lender that the insurance carrier has offered to settle a claim, then Lender may negotiate and settle the claim. The 30-day period will begin when the notice is given. In either event, or if Lender acquires the Property under Section 22 or otherwise, Borrower hereby assigns to Lender (a) Borrower's rights to any insurance proceeds in an amount not to exceed the amounts unpaid under the Note or this Security Instrument, and (b) any other of Borrower's rights (other than the right to any refund of unearned premiums paid by Borrower) under all insurance policies covering the Property, insofar as such rights are applicable to the coverage of the Property. Lender may use the insurance proceeds either to repair or restore the Property or to pay amounts unpaid under the Note or this Security Instrument, whether or not then due.

- 6. Occupancy. Borrower shall occupy, establish, and use the Property as Borrower's principal residence within 60 days after the execution of this Security Instrument and shall continue to occupy the Property as Borrower's principal residence for at least one year after the date of occupancy, unless Lender otherwise agrees in writing, which consent shall not be unreasonably withheld, or unless extenuating circumstances exist which are beyond Borrower's control.
- 7. Preservation, Maintenance and Protection of the Property; Inspections. Borrower shall not destroy, damage or impair the Property, allow the Property to deteriorate or commit waste on the Property. Whether or not Borrower is residing in the Property, Borrower shall maintain the Property in order to prevent the Property from deteriorating or decreasing in value due to its condition. Unless it is determined pursuant to Section 5 that repair or restoration is not economically feasible, Borrower shall promptly repair the Property if damaged to avoid further deterioration or damage. If insurance or condemnation proceeds are paid in connection with damage to, or the taking of, the Property, Borrower shall be responsible for repairing or restoring the Property only if Lender has released proceeds for such purposes. Lender may disburse proceeds for the repairs and restoration in a single payment or in a series of progress payments as the work is completed. If the insurance or condemnation proceeds are not sufficient to repair or restore the Property, Borrower is not relieved of Borrower's obligation for the completion of such repair or restoration.

Lender or its agent may make reasonable entries upon and inspections of the Property. If it has reasonable cause, Lender may inspect the interior of the improvements on the Property. Lender shall give Borrower notice at the time of or prior to such an interior inspection specifying such reasonable cause.

- 8. Borrower's Loan Application. Borrower shall be in default if, during the Loan application process, Borrower or any persons or entities acting at the direction of Borrower or with Borrower's knowledge or consent gave materially false, misleading, or inaccurate information or statements to Lender (or failed to provide Lender with material information) in connection with the Loan. Material representations include, but are not limited to, representations concerning Borrower's occupancy of the Property as Borrower's principal residence.
- 9. Protection of Lender's Interest in the Property and Rights Under this Security Instrument. If (a) Borrower fails to perform the covenants and agreements contained in this Security Instrument, (b) there is a legal proceeding that might significantly affect Lender's interest in the Property and/or rights under this Security Instrument (such as a proceeding in bankruptcy, probate, for condemnation or forfeiture, for enforcement of a lien which may attain priority over this Security Instrument or to enforce laws or regulations), or (c) Borrower has abandoned the Property, then Lender may do and pay for whatever is reasonable or appropriate to protect Lender's interest in the Property and rights under this Security Instrument, including protecting and/or assessing the value of the Property, and securing and/or repairing the Property. Lender's actions can include, but are not limited to: (a) paying any sums secured by a lien which has priority over this Security Instrument; (b) appearing in court; and (c) paying reasonable

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attorneys' fees to protect its interest in the Property and/or rights under this Security Instrument, including its secured position in a bankruptcy proceeding. Securing the Property includes, but is not limited to, entering the Property to make repairs, change locks, replace or board up doors and windows, drain water from pipes, eliminate building or other code violations or dangerous conditions, and have utilities turned on or off. Although Lender may take action under this Section 9, Lender does not have to do so and is not under any duty or obligation to do so. It is agreed that Lender incurs no liability for not taking any or all actions authorized under this Section 9.

Any amounts disbursed by Lender under this Section 9 shall become additional debt of Borrower secured by this Security Instrument. These amounts shall bear interest at the Note rate from the date of disbursement and shall be payable, with such interest, upon notice from Lender to Borrower requesting payment.

If this Security Instrument is on a leasehold, Borrower shall comply with all the provisions of the lease. If Borrower acquires fee title to the Property, the leasehold and the fee title shall not merge unless

Lender agrees to the merger in writing.

10. Mortgage Insurance. If Lender required Mortgage Insurance as a condition of making the Loan, Borrower shall pay the premiums required to maintain the Mortgage Insurance in effect. If, for any reason, the Mortgage Insurance coverage required by Lender ceases to be available from the mortgage insurer that previously provided such insurance and Borrower was required to make separately designated payments toward the premiums for Mortgage Insurance, Borrower shall pay the premiums required to obtain coverage substantially equivalent to the Mortgage Insurance previously in effect, at a cost substantially equivalent to the cost to Borrower of the Mortgage Insurance previously in effect, from an alternate mortgage insurer selected by Lender. If substantially equivalent Mortgage Insurance coverage is not available, Borrower shall continue to pay to Lender the amount of the separately designated payments that were due when the insurance coverage ceased to be in effect. Lender will accept, use and retain these payments as a non-refundable loss reserve in lieu of Mortgage Insurance. Such loss reserve shall be non-refundable, notwithstanding the fact that the Loan is ultimately paid in full, and Lender shall not be required to pay Borrower any interest or earnings on such loss reserve. Lender can no longer require loss reserve payments if Mortgage Insurance coverage (in the amount and for the period that Lender requires) provided by an insurer selected by Lender again becomes available, is obtained, and Lender requires separately designated payments toward the premiums for Mortgage Insurance. If Lender required Mortgage Insurance as a condition of making the Loan and Borrower was required to make separately designated payments toward the premiums for Mortgage Insurance, Borrower shall pay the premiums required to maintain Mortgage Insurance in effect, or to provide a non-refundable loss reserve, until Lender's requirement for Mortgage Insurance ends in accordance with any written agreement between Borrower and Lender providing for such termination or until termination is required by Applicable Law. Nothing in this Section 10 affects Borrower's obligation to pay interest at the rate provided in the Note.

Mortgage Insurance reimburses Lender (or any entity that purchases the Note) for certain losses it may incur if Borrower does not repay the Loan as agreed. Borrower is not a party to the Mortgage

Insurance.

Mortgage insurers evaluate their total risk on all such insurance in force from time to time, and may enter into agreements with other parties that share or modify their risk, or reduce losses. These agreements are on terms and conditions that are satisfactory to the mortgage insurer and the other party (or parties) to these agreements. These agreements may require the mortgage insurer to make payments using any source of funds that the mortgage insurer may have available (which may include funds obtained from Mortgage Insurance premiums).

As a result of these agreements, Lender, any purchaser of the Note, another insurer, any reinsurer, any other entity, or any affiliate of any of the foregoing, may receive (directly or indirectly) amounts that derive from (or might be characterized as) a portion of Borrower's payments for Mortgage Insurance, in exchange for sharing or modifying the mortgage insurer's risk, or reducing losses. If such agreement provides that an affiliate of Lender takes a share of the insurer's risk in exchange for a share of the premiums paid to the insurer, the arrangement is often termed "captive reinsurance." Further:

(a) Any such agreements will not affect the amounts that Borrower has agreed to pay for Mortgage Insurance, or any other terms of the Loan. Such agreements will not increase the amount

Borrower will owe for Mortgage Insurance, and they will not entitle Borrower to any refund.

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(b) Any such agreements will not affect the rights Borrower has - if any - with respect to the Mortgage Insurance under the Homeowners Protection Act of 1998 or any other law. These rights may include the right to receive certain disclosures, to request and obtain cancellation of the Mortgage Insurance, to have the Mortgage Insurance terminated automatically, and/or to receive a refund of any Mortgage Insurance premiums that were unearned at the time of such cancellation or termination.

11. Assignment of Miscellaneous Proceeds; Forfeiture. All Miscellaneous Proceeds are hereby

assigned to and shall be paid to Lender.

If the Property is damaged, such Miscellaneous Proceeds shall be applied to restoration or repair of the Property, if the restoration or repair is economically feasible and Lender's security is not lessened. During such repair and restoration period, Lender shall have the right to hold such Miscellaneous Proceeds until Lender has had an opportunity to inspect such Property to ensure the work has been completed to Lender's satisfaction, provided that such inspection shall be undertaken promptly. Lender may pay for the repairs and restoration in a single disbursement or in a series of progress payments as the work is completed. Unless an agreement is made in writing or Applicable Law requires interest to be paid on such Miscellaneous Proceeds, Lender shall not be required to pay Borrower any interest or earnings on such Miscellaneous Proceeds. If the restoration or repair is not economically feasible or Lender's security would be lessened, the Miscellaneous Proceeds shall be applied to the sums secured by this Security Instrument, whether or not then due, with the excess, if any, paid to Borrower. Such Miscellaneous Proceeds shall be applied in the order provided for in Section 2.

In the event of a total taking, destruction, or loss in value of the Property, the Miscellaneous Proceeds shall be applied to the sums secured by this Security Instrument, whether or not then due, with

the excess, if any, paid to Borrower.

In the event of a partial taking, destruction, or loss in value of the Property in which the fair market value of the Property immediately before the partial taking, destruction, or loss in value is equal to or greater than the amount of the sums secured by this Security Instrument immediately before the partial taking, destruction, or loss in value, unless Borrower and Lender otherwise agree in writing, the sums secured by this Security Instrument shall be reduced by the amount of the Miscellaneous Proceeds multiplied by the following fraction: (a) the total amount of the sums secured immediately before the partial taking, destruction, or loss in value divided by (b) the fair market value of the Property immediately before the partial taking, destruction, or loss in value. Any balance shall be paid to Borrower.

In the event of a partial taking, destruction, or loss in value of the Property in which the fair market value of the Property immediately before the partial taking, destruction, or loss in value is less than the amount of the sums secured immediately before the partial taking, destruction, or loss in value, unless Borrower and Lender otherwise agree in writing, the Miscellaneous Proceeds shall be applied to the sums

secured by this Security Instrument whether or not the sums are then due.

If the Property is abandoned by Borrower, or if, after notice by Lender to Borrower that the Opposing Party (as defined in the next sentence) offers to make an award to settle a claim for damages, Borrower fails to respond to Lender within 30 days after the date the notice is given, Lender is authorized to collect and apply the Miscellaneous Proceeds either to restoration or repair of the Property or to the sums secured by this Security Instrument, whether or not then due. "Opposing Party" means the third party that owes Borrower Miscellaneous Proceeds or the party against whom Borrower has a right of action in regard to Miscellaneous Proceeds.

Borrower shall be in default if any action or proceeding, whether civil or criminal, is begun that, in Lender's judgment, could result in forfeiture of the Property or other material impairment of Lender's interest in the Property or rights under this Security Instrument. Borrower can cure such a default and, if acceleration has occurred, reinstate as provided in Section 19, by causing the action or proceeding to be dismissed with a ruling that, in Lender's judgment, precludes forfeiture of the Property or other material impairment of Lender's interest in the Property or rights under this Security Instrument. The proceeds of any award or claim for damages that are attributable to the impairment of Lender's interest in the Property are hereby assigned and shall be paid to Lender.

All Miscellaneous Proceeds that are not applied to restoration or repair of the Property shall be applied in the order provided for in Section 2.

12. Borrower Not Released; Forbearance By Lender Not a Waiver. Extension of the time for payment or modification of amortization of the sums secured by this Security Instrument granted by Lender

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to Borrower or any Successor in Interest of Borrower shall not operate to release the liability of Borrower or any Successors in Interest of Borrower. Lender shall not be required to commence proceedings against any Successor in Interest of Borrower or to refuse to extend time for payment or otherwise modify amortization of the sums secured by this Security Instrument by reason of any demand made by the original Borrower or any Successors in Interest of Borrower. Any forbearance by Lender in exercising any right or remedy including, without limitation, Lender's acceptance of payments from third persons, entities or Successors in Interest of Borrower or in amounts less than the amount then due, shall not be a waiver of or preclude the exercise of any right or remedy.

13. Joint and Several Liability; Co-signers; Successors and Assigns Bound. Borrower covenants and agrees that Borrower's obligations and liability shall be joint and several. However, any Borrower who co-signs this Security Instrument but does not execute the Note (a "co-signer"): (a) is co-signing this Security Instrument only to mortgage, grant and convey the co-signer's interest in the Property under the terms of this Security Instrument; (b) is not personally obligated to pay the sums secured by this Security Instrument; and (c) agrees that Lender and any other Borrower can agree to extend, modify, forbear or make any accommodations with regard to the terms of this Security Instrument or the Note without the co-signer's consent.

Subject to the provisions of Section 18, any Successor in Interest of Borrower who assumes Borrower's obligations under this Security Instrument in writing, and is approved by Lender, shall obtain all of Borrower's rights and benefits under this Security Instrument. Borrower shall not be released from Borrower's obligations and liability under this Security Instrument unless Lender agrees to such release in writing. The covenants and agreements of this Security Instrument shall bind (except as provided in Section 20) and benefit the successors and assigns of Lender.

14. Loan Charges. Lender may charge Borrower fees for services performed in connection with Borrower's default, for the purpose of protecting Lender's interest in the Property and rights under this Security Instrument, including, but not limited to, attorneys' fees, property inspection and valuation fees. In regard to any other fees, the absence of express authority in this Security Instrument to charge a specific fee to Borrower shall not be construed as a prohibition on the charging of such fee. Lender may not charge fees that are expressly prohibited by this Security Instrument or by Applicable Law.

If the Loan is subject to a law which sets maximum loan charges, and that law is finally interpreted so that the interest or other loan charges collected or to be collected in connection with the Loan exceed the permitted limits, then: (a) any such loan charge shall be reduced by the amount necessary to reduce the charge to the permitted limit; and (b) any sums already collected from Borrower which exceeded permitted limits will be refunded to Borrower. Lender may choose to make this refund by reducing the principal owed under the Note or by making a direct payment to Borrower. If a refund reduces principal, the reduction will be treated as a partial prepayment without any prepayment charge (whether or not a prepayment charge is provided for under the Note). Borrower's acceptance of any such refund made by direct payment to Borrower will constitute a waiver of any right of action Borrower might have arising out of such overcharge.

15. Notices. All notices given by Borrower or Lender in connection with this Security Instrument must be in writing. Any notice to Borrower in connection with this Security Instrument shall be deemed to have been given to Borrower when mailed by first class mail or when actually delivered to Borrower's notice address if sent by other means. Notice to any one Borrower shall constitute notice to all Borrowers unless Applicable Law expressly requires otherwise. The notice address shall be the Property Address unless Borrower has designated a substitute notice address by notice to Lender. Borrower shall promptly notify Lender of Borrower's change of address. If Lender specifies a procedure for reporting Borrower's change of address, then Borrower shall only report a change of address through that specified procedure. There may be only one designated notice address under this Security Instrument at any one time. Any notice to Lender shall be given by delivering it or by mailing it by first class mail to Lender's address stated herein unless Lender has designated another address by notice to Borrower. Any notice in connection with this Security Instrument shall not be deemed to have been given to Lender until actually received by Lender. If any notice required by this Security Instrument is also required under Applicable Law, the Applicable Law requirement will satisfy the corresponding requirement under this Security Instrument.

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16. Governing Law: Severability: Rules of Construction. This Security Instrument shall be governed by federal law and the law of the jurisdiction in which the Property is located. All rights and obligations contained in this Security Instrument are subject to any requirements and limitations of Applicable Law. Applicable Law might explicitly or implicitly allow the parties to agree by contract or it might be silent, but such silence shall not be construed as a prohibition against agreement by contract. In the event that any provision or clause of this Security Instrument or the Note conflicts with Applicable Law, such conflict shall not affect other provisions of this Security Instrument or the Note which can be given effect without the conflicting provision.

As used in this Security Instrument: (a) words of the masculine gender shall mean and include corresponding neuter words or words of the feminine gender; (b) words in the singular shall mean and include the plural and vice versa; and (c) the word "may" gives sole discretion without any obligation to

take any action.

17. Borrower's Copy. Borrower shall be given one copy of the Note and of this Security Instrument.

18. Transfer of the Property or a Beneficial Interest in Borrower. As used in this Section 18, "Interest in the Property" means any legal or beneficial interest in the Property, including, but not limited to, those beneficial interests transferred in a bond for deed, contract for deed, installment sales contract or escrow agreement, the intent of which is the transfer of title by Borrower at a future date to a purchaser.

If all or any part of the Property or any Interest in the Property is sold or transferred (or if Borrower is not a natural person and a beneficial interest in Borrower is sold or transferred) without Lender's prior written consent, Lender may require immediate payment in full of all sums secured by this Security Instrument. However, this option shall not be exercised by Lender if such exercise is prohibited by

Applicable Law.

If Lender exercises this option, Lender shall give Borrower notice of acceleration. The notice shall provide a period of not less than 30 days from the date the notice is given in accordance with Section 15 within which Borrower must pay all sums secured by this Security Instrument. If Borrower fails to pay these sums prior to the expiration of this period, Lender may invoke any remedies permitted by this Security Instrument without further notice or demand on Borrower.

- 19. Borrower's Right to Reinstate After Acceleration. If Borrower meets certain conditions, Borrower shall have the right to have enforcement of this Security Instrument discontinued at any time prior to the earliest of: (a) five days before sale of the Property pursuant to any power of sale contained in this Security Instrument; (b) such other period as Applicable Law might specify for the termination of Borrower's right to reinstate; or (c) entry of a judgment enforcing this Security Instrument. Those conditions are that Borrower: (a) pays Lender all sums which then would be due under this Security Instrument and the Note as if no acceleration had occurred; (b) cures any default of any other covenants or agreements; (c) pays all expenses incurred in enforcing this Security Instrument, including, but not limited to, reasonable attorneys' fees, property inspection and valuation fees, and other fees incurred for the purpose of protecting Lender's interest in the Property and rights under this Security Instrument; and (d) takes such action as Lender may reasonably require to assure that Lender's interest in the Property and rights under this Security Instrument, and Borrower's obligation to pay the sums secured by this Security Instrument, shall continue unchanged. Lender may require that Borrower pay such reinstatement sums and expenses in one or more of the following forms, as selected by Lender: (a) cash; (b) money order; (c) certified check, bank check, treasurer's check or cashier's check, provided any such check is drawn upon an institution whose deposits are insured by a federal agency, instrumentality or entity; or (d) Electronic Funds Transfer. Upon reinstatement by Borrower, this Security Instrument and obligations secured hereby shall remain fully effective as if no acceleration had occurred. However, this right to reinstate shall not apply in the case of acceleration under Section 18.
- 20. Sale of Note; Change of Loan Servicer; Notice of Grievance. The Note or a partial interest in the Note (together with this Security Instrument) can be sold one or more times without prior notice to Borrower. A sale might result in a change in the entity (known as the "Loan Servicer") that collects Periodic Payments due under the Note and this Security Instrument and performs other mortgage loan servicing obligations under the Note, this Security Instrument, and Applicable Law. There also might be one or more changes of the Loan Servicer unrelated to a sale of the Note. If there is a change of the Loan Servicer, Borrower will be given written notice of the change which will state the name and address of the new Loan Servicer, the address to which payments should be made and any other information RESPA

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requires in connection with a notice of transfer of servicing. If the Note is sold and thereafter the Loan is serviced by a Loan Servicer other than the purchaser of the Note, the mortgage loan servicing obligations to Borrower will remain with the Loan Servicer or be transferred to a successor Loan Servicer and are not assumed by the Note purchaser unless otherwise provided by the Note purchaser.

Neither Borrower nor Lender may commence, join, or be joined to any judicial action (as either an individual litigant or the member of a class) that arises from the other party's actions pursuant to this Security Instrument or that alleges that the other party has breached any provision of, or any duty owed by reason of, this Security Instrument, until such Borrower or Lender has notified the other party (with such notice given in compliance with the requirements of Section 15) of such alleged breach and afforded the other party hereto a reasonable period after the giving of such notice to take corrective action. If Applicable Law provides a time period which must elapse before certain action can be taken, that time period will be deemed to be reasonable for purposes of this paragraph. The notice of acceleration and opportunity to cure given to Borrower pursuant to Section 22 and the notice of acceleration given to Borrower pursuant to Section 18 shall be deemed to satisfy the notice and opportunity to take corrective action provisions of this Section 20.

21. Hazardous Substances. As used in this Section 21: (a) "Hazardous Substances" are those substances defined as toxic or hazardous substances, pollutants, or wastes by Environmental Law and the following substances: gasoline, kerosene, other flammable or toxic petroleum products, toxic pesticides and herbicides, volatile solvents, materials containing asbestos or formaldehyde, and radioactive materials; (b) "Environmental Law" means federal laws and laws of the jurisdiction where the Property is located that relate to health, safety or environmental protection; (c) "Environmental Cleanup" includes any response action, remedial action, or removal action, as defined in Environmental Law; and (d) an "Environmental Condition" means a condition that can cause, contribute to, or otherwise trigger an Environmental Cleanup.

Borrower shall not cause or permit the presence, use, disposal, storage, or release of any Hazardous Substances, or threaten to release any Hazardous Substances, on or in the Property. Borrower shall not do, nor allow anyone else to do, anything affecting the Property (a) that is in violation of any Environmental Law, (b) which creates an Environmental Condition, or (c) which, due to the presence, use, or release of a Hazardous Substance, creates a condition that adversely affects the value of the Property. The preceding two sentences shall not apply to the presence, use, or storage on the Property of small quantities of Hazardous Substances that are generally recognized to be appropriate to normal residential uses and to maintenance of the Property (including, but not limited to, hazardous substances in consumer products).

Borrower shall promptly give Lender written notice of (a) any investigation, claim, demand, lawsuit or other action by any governmental or regulatory agency or private party involving the Property and any Hazardous Substance or Environmental Law of which Borrower has actual knowledge, (b) any Environmental Condition, including but not limited to, any spilling, leaking, discharge, release or threat of release of any Hazardous Substance, and (c) any condition caused by the presence, use or release of a Hazardous Substance which adversely affects the value of the Property. If Borrower learns, or is notified by any governmental or regulatory authority, or any private party, that any removal or other remediation of any Hazardous Substance affecting the Property is necessary, Borrower shall promptly take all necessary remedial actions in accordance with Environmental Law. Nothing herein shall create any obligation on Lender for an Environmental Cleanup.

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NON-UNIFORM COVENANTS. Borrower and Lender further covenant and agree as follows:

22. Acceleration; Remedies. Lender shall give notice to Borrower prior to acceleration following Borrower's breach of any covenant or agreement in this Security Instrument (but not prior to acceleration under Section 18 unless Applicable Law provides otherwise). The notice shall specify: (a) the default; (b) the action required to cure the default; (c) a date, not less than 30 days from the date the notice is given to Borrower, by which the default must be cured; and (d) that failure to cure the default on or before the date specified in the notice may result in acceleration of the sums secured by this Security Instrument and sale of the Property. The notice shall further inform Borrower of the right to reinstate after acceleration and the right to bring a court action to assert the non-existence of a default or any other defense of Borrower to acceleration and sale. If the default is not cured on or before the date specified in the notice, Lender at its option may require immediate payment in full of all sums secured by this Security Instrument without further demand and may invoke the power of sale and any other remedies permitted by Applicable Law. Lender shall be entitled to collect all expenses incurred in pursuing the remedies provided in this Section 22, including, but not limited to, reasonable attorneys' fees and costs of title evidence.

If Lender invokes the power of sale, Lender shall execute or cause Trustee to execute a written notice of the occurrence of an event of default and of Lender's election to cause the Property to be sold. Trustee shall cause this notice to be recorded in each county in which any part of the Property is located. Lender or Trustee shall mail copies of the notice as prescribed by Applicable Law to Borrower and to the other persons prescribed by Applicable Law. Trustee shall give public notice of sale to the persons and in the manner prescribed by Applicable Law. After the time required by Applicable Law, Trustee, without demand on Borrower, shall sell the Property at public auction to the highest bidder at the time and place and under the terms designated in the notice of sale in one or more parcels and in any order Trustee determines. Trustee may postpone sale of all or any parcel of the Property by public announcement at the time and place of any previously scheduled sale. Lender or its designee may purchase the Property at any sale.

Trustee shall deliver to the purchaser Trustee's deed conveying the Property without any covenant or warranty, expressed or implied. The recitals in the Trustee's deed shall be prima facie evidence of the truth of the statements made therein. Trustee shall apply the proceeds of the sale in the following order: (a) to all expenses of the sale, including, but not limited to, reasonable Trustee's and attorneys' fees; (b) to all sums secured by this Security Instrument; and (c) any excess to the person or persons legally entitled to it.

- 23. Reconveyance. Upon payment of all sums secured by this Security Instrument, Lender shall request Trustee to reconvey the Property and shall surrender this Security Instrument and all notes evidencing debt secured by this Security Instrument to Trustee. Trustee shall reconvey the Property without warranty to the person or persons legally entitled to it. Lender may charge such person or persons a reasonable fee for reconveying the Property, but only if the fee is paid to a third party (such as the Trustee) for services rendered and the charging of the fee is permitted under Applicable Law. If the fee charged does not exceed the fee set by Applicable Law, the fee is conclusively presumed to be reasonable.
- 24. Substitute Trustee. Lender, at its option, may from time to time appoint a successor trustee to any Trustee appointed hereunder by an instrument executed and acknowledged by Lender and recorded in the office of the Recorder of the county in which the Property is located. The instrument shall contain the name of the original Lender, Trustee and Borrower, the book and page where this Security Instrument is recorded and the name and address of the successor trustee. Without conveyance of the Property, the successor trustee shall succeed to all the title, powers and duties conferred upon the Trustee herein and by Applicable Law. This procedure for substitution of trustee shall govern to the exclusion of all other provisions for substitution.
- 25. Statement of Obligation Fee. Lender may collect a fee not to exceed the maximum amount permitted by Applicable Law for furnishing the statement of obligation as provided by Section 2943 of the Civil Code of California.

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BY SIGNING BELOW, Borrow Security Instrument and in any Rider e	er accepts and xecuted by Borr	agrees to the ower and reco	terms and orded with	covenants con	tained in this
Witnesses:					
		LAWRENCE	STEVEN	TORLIATT	(Seal) -Borrower
				~is-	(Seal)
					-Borrower
	(Seal)	-			(Seal)
	-Borrower				-Borrower
	<i>(</i> <b>7</b> . 1)				
	(Seal) -Borrower	9.00 (10			(Seal) -Borrower
	(Seal) -Borrower				(Seal)
	2011 V V U I				-Borrower

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State of California				
County of	ss:			
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Witness my hand and official s	seal.			
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### EXHIBIT B

May 27 1 Span 3:19-20 - GARRAN HO Document 50-2 File REPACTED Page 2-0f 7
October Loan Servicing, LLC

Mortgage Account Servicing

PO Box 24738

West Palm Beach, FL 33416-4738

www.ocwencustomers.com

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LAWRENCE STEVEN TORBIATT 996 MCNEAR AVE PETALUMA CA 94952



Mortgage Account Statement

Property Address 966 McNear Ave Petaluma, CA 94952-4815

Statement Date Account Number Payment Due Date

11/13/18 REDACTED 12/01/18 \$5,129.61

Amount Due Il payment is received after 12/16/18, a \$107.10 late fee may be sharged.

Customer Care

800-746-2936 866-317-7661

Insurance

Account Information		Explanation of Amount D	ue***
Principal Baiance*	\$581,379.62	Principal	\$459.59
Regular Principal Balance	\$343,901.62		\$1,325.45
Deferred Principal Balance	\$237,478.00	Escrow	\$254.95
scrow Balance	-\$1,839,28	Total Regular Payment	\$2,039.99
Naturity Date	November 1, 2036	Past Due Fees/Other Charges	\$1,639.50
nterest Rate	4.62500%	Past Due Fees/Other Charges Fees/Other Charges	\$1,441.52
Prepayment Penalty	No	Total Unpaid Amount	\$5,121.01

\* This is the Principal Balance only, not the amount required to pay the

loan in full. \*\*\*This balance may increase over tim

Activity Since Last Statement (10/16/18 to 11/13/18)

				How Payments & Charges were Applied						
Date Applied	Date Received	Description	Transaction Total	Principal	Interest	Escrow	Optional Products	Late Charges	Fees/Other	Unapplied Funds
10/19/18		Charge - Notice of Default Recording	-\$102.00						-\$102.00	
10/19/18		Charge - Appt. of Substitute Trustee	-\$96.00						-\$96.00	
10/22/18		Charge - FC Thru Complaint	-\$926.25			1			-\$925.25	
10/29/18		Charge - FC Thru Complaint	-\$142.50			İ			-\$142.50	
10/29/18		Charge - Statutory Mailings	-\$81.77				590		-\$81.77	
11/07/18	11/07/18	Tax Disbursement	-\$828.98	1		-5828.98				

Past Payments Breakdown			
Principal Interest Escrow (Taxes and/or Insurance) Fees/Other Charges Unapplied Funds**			

If the account has foreclosure protection provided under the Service members Civil Relief Act (SCRA) or similar state law, Ocwen will not conduct foreclosure activity during the foreclosure protection period.

Tax season is right around the comer. Please visit OCWEN's website at www.ocwencustomers.com to verify the social security number on

Important News

For any questions about the mortgage, please call 1-800-746-2936 and ask to set up an appointment with Aneesh P, the account relationship manager, or schedule an appointment at www.ocwencustomers.com.

See reverse side for important information and state specific disclosures.

Document 50-2 PO Box 24738

West Palm Beach, FL 33416-4738

www.ocwencustomers.com REDACTED

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LAWRENCE STEVEN TORLIATT 996 MCNEAR AVE PETALUMA CA 94952

OCWEN

Interest Rate

Prepayment Penalty



### Nortgage Account Statement

Property Address 966 McNear Ave

Petaluma, CA 94952-4815

Statement Date **Account Number** 

12/12/18 **REDACTED** 01/01/19

Payment Due Date Amoun: Due

\$5,121.01

If payment is received after 01/16/19, a \$107.10 late fee may be charged.

Customer Care Insurance

800-746-2936 866-317-7661

Account Information	1 7 3 7	Explanation of A	mount Duo***	
Principal Balance*	\$580,920.03	Principal	mount bue	\$461.36
Regular Principal Balance Deferred Principal Balance	\$343,442.03 \$237,478.00	Interest	4	\$1,323.68
Escrow Balance	-\$1.584.33	Total Regular Payment	95	\$254.95
Maturity Date	November 1, 2036	Post Pro For Payment		\$2,039.9

-\$1,584.33 November 1, 2036 Total Regular Payment Past Due Fees/Other Charges 4.62500% Total Unpaid Amount No

\$3,081.02 \$5,121.01

This is the Principal Balance only, not the amount required to pay the loan in full. "This balance may increase over time.

D. (				-	How Payments & Charges were Applied					
Date Applied	Date Received		Transaction Total	Principal	Interest	Escrow	Optional Products	Late Charges		Unapplied
12/11/18 12/11/18 12/11/18	12/11/18	Charge - SP Web Fee Payment Fee Payment	-\$7.50 \$2039.99	\$459.59	\$1325.45	\$254.95	rioducts		-\$7.50	Funds
12/11/18 12/11/18 12/11/18	12/11/18	Payment Fee Payment SP Web Fee	\$2039.99 \$7.50 \$0.00	\$459.59	\$1325.45	\$254.95			\$7.5	ا

Past Payn	nents Breakdown	 Special Notices		
Principal Interest Escrow (Taxes and/or Insurance) Fees/Other Charges Unapplied Funds** Total	Pad Stock Lest Statument \$459.59 \$1,325.45 \$254.95 \$7.50 \$.00 \$2,047.49	\$5,838.90 \$17,366.62 \$2,578.71 \$29.50 \$.00 \$25,813,73		***************************************

Important News

If the account has foreclosure protection provided under the Service members Civil Relief Act (SCRA) or similar state law, Ocwen will not conduct foreclosure activity during the foreclosure protection period.

Ocident foreclosure activity during the foreclosure protection period.

Ocident foreclosure activity during the foreclosure protection period.

Ocident foreclosure activity during the foreclosure protection period.



See reverse side for important information and state specific disclosures.

Document 50-2

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LAWRENCE STEVEN TORLIATT 996 MCNEAR AVE PETALUMA CA 94952



Property Address 966 McNear Ave

Petaluma, CA 94952-4815

Statement Date **Account Number** Payment Due Date

01/15/19 REDACTED 02/01/19

85,121.61 If payment is received after 02/15/19, a \$107.10 late fee may be charged.

Customer Care

Amount Due

800-746-2936

Insurance

866-317-7661

Account Informa	ition	Explanation of Amount i	Due***
Principal Balance* Regular Principal Balance Deferred Principal Balance Escrow Balance Maturity Date Interest Rate Prepayment Penalty	November 1, 2030	Principal Interest	\$463.14 \$1,321.90 \$254.95 \$2,039.99 \$3,081.02 \$5,121.01

\*This is the Principal Balance only, not the amount required to pay the loan in full. \*\*This balance may increase over time.

			H	How Payments & Charges were Applied						
Date Applied	Date Received	Description	Transaction Total	Principal	Interest	Escrow	Optional Products	Late Charges	Fees/Other	Unapplied Funds
01/14/19		Charge - SP Web Fee	-\$7.50						-\$7.50	1 unus
01/14/19	01/12/19	Payment Fee Payment SP Web Fee	\$2039.99 \$7.50 \$0.00	\$461.36	\$1323.68	\$254.95			\$7.50	

Past Paym	nents Breakdown		Special Notices	-	
Principal Interest Escrow (Taxes and/or Insurance) Fees/Other Charges Unapplied Funds** Total	Paid Slace Linet Statement \$461.36 \$1,323.68 \$254.95 \$7.50 \$.00 \$2,047.49	\$461.36 \$1,323.68 \$1,323.68 \$254.95 \$7.50 \$.00 \$2,047.49	<del>8004</del>		

Important News If the account has foreclosure protection provided under the Service members Civil Relief Act (SCRA) or similar state law, Ocwen will not

conduct foreclosure activity during the foreclosure protection period.

For any questions about the mortgage, please call 1-800-746-2936 and ask to set up an appointment with Aneesh P, the account relationship manager, or schedule an appointment at www.ocwencustomers.com.

See reverse side for important information and state specific disclosures.

Document 50-2

PO Box 24738 West Palm Beach, FL 33415-4738

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LAWRENCE STEVEN TORLIATT 996 MCNEAR AVE PETALUMA CA 94952



#### Page 5 h 7 Mortgage Account Statement

Property Address 966 McNear Ave

Petaluma, CA 94952-4815

Statement Date **Account Number** Payment Due Date Amount Due

02/14/19 REDACTED 03/01/19

\$5,121.01

If payment is received after 03/15/19, a \$107.10 late fee may be charged.

800-746-2936

Jusiumei Oaie	000-140-293
nsurance	866-317-766

Account Information		Explanation of Amount Due***		
Principal Balance*	\$579,995.53	Principal	\$464.92	
Regular Principal Balance	\$342,517.53	Interest	\$1.320.12	
Deferred Principal Balance	\$237,478.00	Escrow	\$254.95	
Escrow Balance	-\$1,074,43	Total Regular Payment		
Maturity Date	November 1, 2036	Post Due Francis College	\$2,039.99	
Interest Rate	4.62500%	Past Due Fees/Other Charges	\$3,081.02	
Prepayment Penalty	No	Past Due Fees/Other Charges Total Unpaid Amount	\$5,121.01	

\*This is the Principal Balance only, not the amount required to pay the loan in full. \*\*This balance may increase over time.

Activity Since Last Statement (01/15/19 to 02/14/19)

	1	Date Description Transaction Received	How Payments & Charges were Applied							
	Date Received		Description Total	Principal	Interest	Escrow	Optional Products	Late Charges	Fees/Other	Unapplied Funds
02/13/19		Charge - SP Web	-\$7.50						-\$7.50	Tunius
02/13/19 02/13/19		Fee Payment Fee Payment	\$2039.99 \$7.50	\$463.14	\$1321,90	5254.95				
02/13/19		SP Web Fee	\$0.00		- 1	1			\$7.50	

Past Payn	ients Breakdown	100 100 100 100 100 100 100 100 100 100	Special Notices	
Principal Interest Escrow (Taxes and/or Insurance) Fees/Other Charges Unapplied Funds <sup>**</sup> Total	Fird Sir on Last Stromm \$463.14 \$1,321.90 \$254.95 \$7.50 \$.00 \$2,047.49	Paid Year to Datio \$924.50 \$2,645.58 \$509.90 \$15.00 \$.00 \$4,094.98		

Important News If the account has foreclosure protection provided under the Service members Civil Relief Act (SCRA) or similar state law, Ocwen will not conduct foreclosure activity during the foreclosure protection period.

For any questions about the mortgage, please call 1-800-746-2936 and ask to set up an appointment with Aneesh P, the account relationship manager, or schedule an appointment at www.ocwencustomers.com.

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REDACTED Filed 05/01/20 Page 6 holf 7 Mortgage Account Statement

OCWEN

West Palm Beach, FL 33416-4738

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LAWRENCE STEVEN TORLIATT 996 MCNEAR AVE PETALUMA CA 94952



Property Address 966 McNear Ave Petaluma, CA 94952-4815

Statement Date 03/14/19
Account Number REDACTED Payment Due Date 04/01/19
Amount Due 35, 115,95
If payment is received after 04/16/19, a \$107.10 late fee may be charged.

 Customer Care
 800-746-2936

 Insurance
 866-317-7661

Account Inform	ation	Explanation of Amount I	Due***
Principal Balance* Regular Principal Balance Deferred Principal Balance Escrow Balance Maturity Date Interest Rate Prepayment Penalty	\$579,530.61 \$342,052.61 \$237,478.00 -\$1,648.46 November 1, 2036 4.62500% No	Principal Interest	\$466.71 \$1,318.33 <u>\$249.92</u> \$2,034.96 \$3,081.02 \$5,115.98

This is the Principal Balance only, not the amount required to pay the loan in full. \*\*\*This balance may increase over time.

		and may morease over	ome.							
	3 1		Activity Sin	ce Last St	atement (0	2/14/19 to	03/14/19)	3		
			How Payments & 0						ed	
Date Applied	Date Received		Transaction Total	Principal	Interest	Escrow	Optional Products	Late Charges	Fees/Other	Unapplied Funds
03/12/19	03/12/19	Tax Disbursement SONOMA COUNTY - TAX COLLECTOR 585 FISCAL D	-\$829.98			-\$828.98	7100000			Funds
03/13/19		Charge - SP Web Fee	-\$7.50		- 1				-\$7.50	
03/13/19 03/13/19 03/13/19	03/13/19	Payment Fee Payment	\$2089.99 \$7.50	\$464.92	\$1320.12	\$254.95	444		987.17	145 GT.
03/13/19	103/13/19	SP Web Fee	00.08			1		1	\$7,50	

Past Payn	nents Breakdown	Special Notices	
Principal Interest Escrow (Taxes and/or Insurance) Fees/Other Charges Unapplied Funds** Total	Paid Shore Lot Stotowers \$4,64,92 \$1,320,12 \$254,95 \$7,50 \$.00 \$2,047,49	\$3,965.70 \$764.85 \$22.50	We will soon be transferring this mortgage account to PHH Mortgage Services. PHH is now an affiliate of Ocwen, so we will still be here through the transition and Ocwen and PHH stand ready to assist in any way we can. Further information on exactly when the transfer will occur is coming soon. For any questions regarding the transition, please call 1-855-245-3916.

Important News

If the account has foreclosure protection provided under the Service members Civil Relief Act (SCRA) or similar state law, Ocwen will not conduct foreclosure activity during the foreclosure protection period.

Document 50-2

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West Palm Beach, FL 33416-4738

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LAWRENCE STEVEN TORLIATT 996 MCNEAR AVE PETALUMA CA 94952

OCWEN



#### REDACTED ad 05/01/20 Mortgage Account Statement

Property Address 986 McNear Ave Petaluma, CA 94952-4815 Statement Date 04/08/19 REDACTED Account Number Payment Due Date 05/01/19 Assourd Dise \$7,150.94
If payment is received after 05/16/19, a \$107.10 late fee may be charged.

Customer Care 800-746-2936 Insurance 866-317-7661

Regular Principal Balance         \$342,052.61         Interest         \$1,316.5           Deferred Principal Balance         \$237,478.00         Escrow         \$230.00           Escrow Balance         -\$1,648.46         Total Regular Payment         \$2,034.9           Maturity Date         November 1, 2036         Past Due Payment(s) Amount         \$5,115.9	Account Inform	mation	Explanation of Amount (	Due***
Activity Since Last Statement (03/14/19 to 04/08/19)	Regular Principal Balance Deferred Principal Balance Escrow Balance Maturity Date Interest Rate Prepayment Penalty  This is the Principal Balance only, not the an	\$342,052.61 \$237,478.00 -\$1,648.46 November 1, 2036 4.62500% No	Principal Interest Escrow Total Regular Payment	\$468.5 \$1,316.5 \$249.9 \$2,034.9 \$5,115.9 \$7,150.9
		Activity Since Last Sta	atement (03/14/19 to 04/08/19)	ALL PRESIDENCE CONTRACTOR

				How Payments & Charges were Applied						
Date Applied	Date Received	Description	Transaction Total	Principal	Interest	Escrow	Optional Products	Late Charges	Fees/Other	Unapplied Funds

Past Payn	nents Breakdown	Special Notices		
Principal Interest Escrow (Taxes and/or Insurance) Fees/Other Charges Unapplied Funds** Total	Paid Since Last Stotement \$.00 \$.00 \$.00 \$.00 \$.00 \$.00 \$.00 \$.0	Pad Year to Date \$1,389.42 \$3,985.70 \$764.85 \$22.50 \$.00 \$6,142.47	V-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T-T	
		Important News		

Payments received are to be applied in accordance with the mortgage documents. Payments will be first applied to bring the account contractually current. Any additional funds received will be applied to outstanding fees and advances, as applicable, prior to being applied to

If the account has foreclosure protection provided under the Service members Civil Relief Act (SCRA) or similar state law, Ocwen will not conduct foreclasure activity during the foreclasure protection period.